International perspectives and Australian initiatives

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My Professional Journey

1. University of Strathclyde
2. Australian National University
3. University of South Australia
Outline

- Student Engagement in UK
- My Experience in Australia
- Student Perceptions
- What’s happening at UniSA
- Conclusion
“Student engagement is concerned with the interaction between the time, effort and other relevant resources invested by both students and their institutions intended to optimise the student experience and enhance the learning outcomes and development of students and the performance, and reputation of the institution” (Trowler & Trowler, 2010)

• **Partnership** – Student voices in the governance and decision making
• **Student Experience** – Added value

To engender a sense of connection and belonging with the University

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**Student Engagement in UK**

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OBJECTIVES

Engaging learning experience
Embed student voices
Improve student satisfaction
Enhance staff and student interactions
Empower students to lead and succeed
Create a culture to nurture in a safe environment
Student Partnership In Quality Scotland (SPARQS)

Create shared understanding of themes to provide basis for current practices whilst supporting future developments across all areas of student engagement

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Figure 1: Five key elements of Student Engagement

1. Students feeling part of supportive institution
2. Students engaging in their own learning
3. Students working with their institution in shaping the direction of learning
4. Formal mechanism for quality and governance
5. Influencing the student experience at national level
### SPARQS - 6 features of effective engagement

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<tr>
<th>A culture of engagement</th>
<th>Students as partners</th>
<th>Responding to diversity</th>
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<td>Valuing the student contribution</td>
<td>Focus on enhancement and change</td>
<td>Appropriate resources and support</td>
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*Figure 2: Six Features of Effective Engagement*
My Experience in Australia

- ‘Student as Partners’
- Student Voices
- Whole of University Approach
- Student Communication
- Defined Purposes and Principles
THE UNIVERSITY OF

"I will prove what's possible."

Apply now to study at SA's leading uni for graduate careers.
"I will do myself proud."

Apply now to study at UniSA College - a supportive pathway to your uni degree.
“Work in partnership with students to support them in defining their student experience”
UniJam @ UniSA

• A first for any university in the world – it was also the first time the UniSA community had been so widely consulted since the University was founded.

• **Real and Virtual Engagement**

• 8,000 people (approx) from 56 countries registered for UniJam and across the 38 hours of the event more than 1,300 conversation threads were initiated.

• University’s Strategic Action Plan – Crossing the Horizon.
Student Engagement Framework

BY STUDENTS, FOR STUDENTS

PARTNERSHIP & COLLABORATION

DIVERSITY & INCLUSION
Its time to be Creative...

• Keep it Real; a student informed model
• Reach out to students i.e. where they are
• Use technology and metrics to our advantage
• Diverse student cohort; an opportunity to innovate!
• Reinventing what we do