

How to Activate UTS Student Account using a Mobile phone

If you have a valid Offer from UTS, this guide will help you with the activation of your UTS student account. For a better user experience in navigating the activation process, we recommend you use a laptop or desktop.



IMPORTANT

1. Please use the Guide: [How to Activate UTS student account using a Laptop/Desktop](#), if you are using your laptop or a desktop to activate your UTS account.
2. If you are a current student at UTS or UTS College or an Alumni of UTS or UTS College, you do not need to activate your UTS student account. Please use your UTS student email (if you are a current student) or your UTS Alumni email if you are an Alumni. Go to <https://login.uts.edu.au> and follow the on-screen prompts.
3. If you are an Alumni or a Former student and have forgotten your Alumni or UTS student email, contact IT Support using the details outlined below.
4. If you are unable to proceed further with any of the steps outlined here, contact IT Support using the details outlined below.

Note: If you are an international student, please follow the instructions provided to you in your Pre-Departure Instructions.

IT Support Phone : +61 2 9514 2222

Hours of Operation (in AEST/AEDT): Mon- Fri between 8:00 AM and 9:30 PM
Sat- Sun between 9:00 AM and 5:00 PM

IT support Centre Location : Broadway, Building 10, Level 2, Room 212 (CB10.02.212)

Hours of Operation (in AEST/AEDT): Mon- Fri between 9.30 AM and 4:30 PM

1. If you are in <https://start.uts.edu.au> page, click on the **“Activate your UTS account”** blue button, which will open a new browser and navigates to UTS sign-in page.

Step 1: Activate your UTS account

You'll be guided through to activate your account, set up your password, Multi-Factor Authentication (MFA), and access your UTS email.

Already have a UTS account? If you've already completed these steps or you're a current student at UTS, you won't need to complete the account setup process again.

Domestic students

Ready to accept your offer to UTS?

1. Click on **Activate your UTS account**
2. Enter your personal email (the one you applied with)
3. Check your email to receive your UTS ID and UTS student email address
4. Set up your password
5. Set up Multi-Factor Authentication

Activate your UTS account

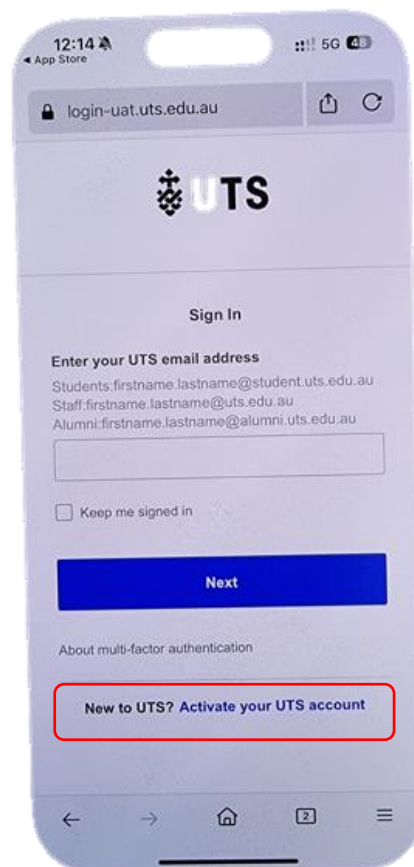
Need help?

If you need assistance or have any questions, contact the [UTS Student Centre](#).

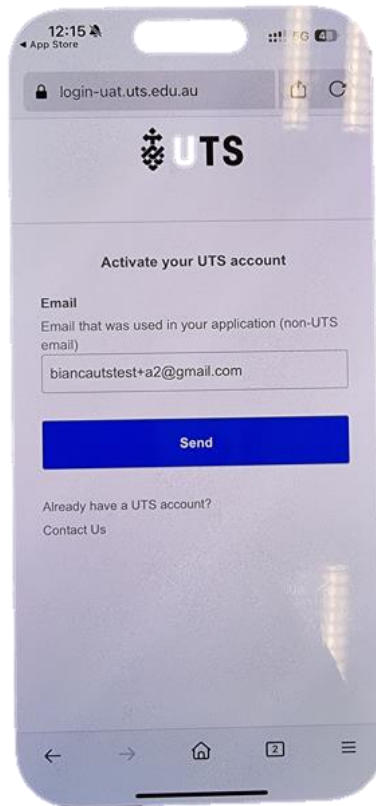
International students

2. In the UTS Sign in page (as shown below),

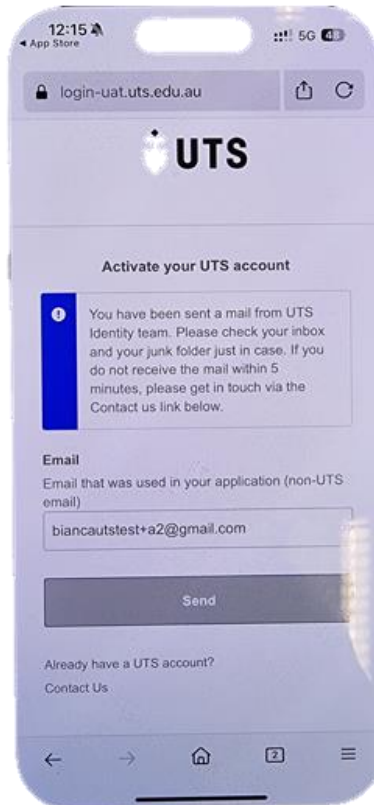
- If you are new to UTS, click on '**Activate your UTS Account**' as pointed below.
Note: If you are a current or former student or an Alumni, enter your UTS/UTS College student email or UTS Alumni email and click "**Next**" to proceed to **Step 9**. Follow on-screen prompts. If you haven't set up MFA (Multifactor Authentication) already, you will be prompted to set up one. You will need your mobile phone to complete the MFA set up.



3. All new UTS students, in the 'Activate your UTS Account screen' enter your **personal email address** and click Send.



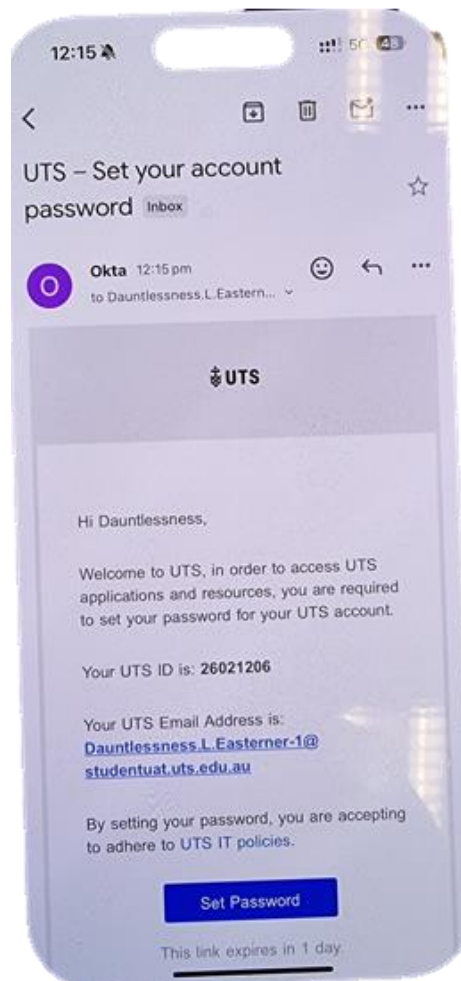
4. Check your personal email address for the **Activation email**.



5. If the personal email address you've entered is same as the one you've provided to UTS, you will receive an **Activation email** as shown here. Click on "**Set Password**" button to proceed.

Note:

- The Set Password link expires after 7 days. You can generate this *Activation email* again if the need be, by following the steps above.
- If you haven't received the *Activation email*, contact IT Support.



6. Create a password as per instructions provided on-screen and then click on “**Reset Password**”. You will be prompted to set up MFA (Multifactor Authentication) for which you will need your mobile phone.

12:16 5G

login-uat.uts.edu.au

Reset your login-uat.uts.edu.au password

Dauntlessness.L.Easterner-1@studentuat.uts.edu...

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- Your password cannot be any of your last 10 passwords

Symbol (e.g., !@#%&*)

New password

.....

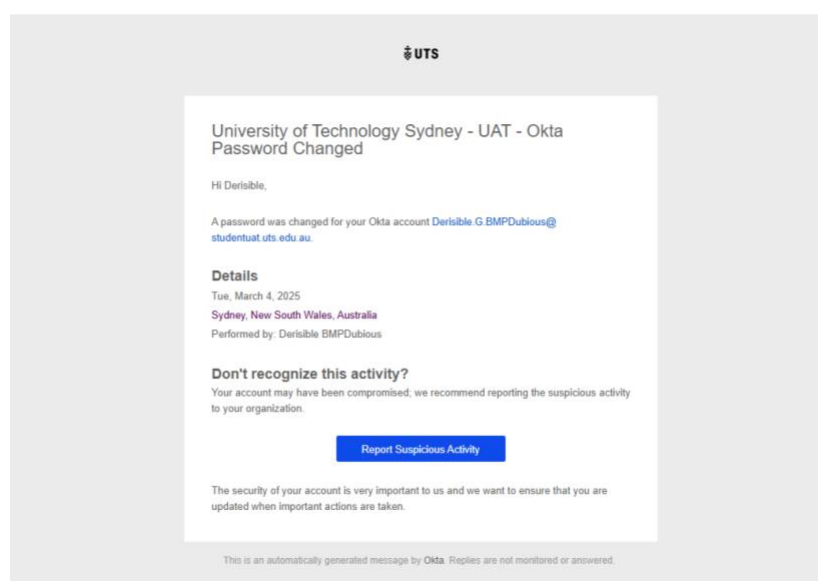
Re-enter password

.....

Reset Password

7. An email confirmation will be sent to your personal email address confirming the password reset and **advising your UTS Student email** (A sample email is shown here). **This will complete your UTS student email activation.** To proceed to accept your Offer, continue to next steps. If you are a domestic student, you may also have the option to defer your offer.

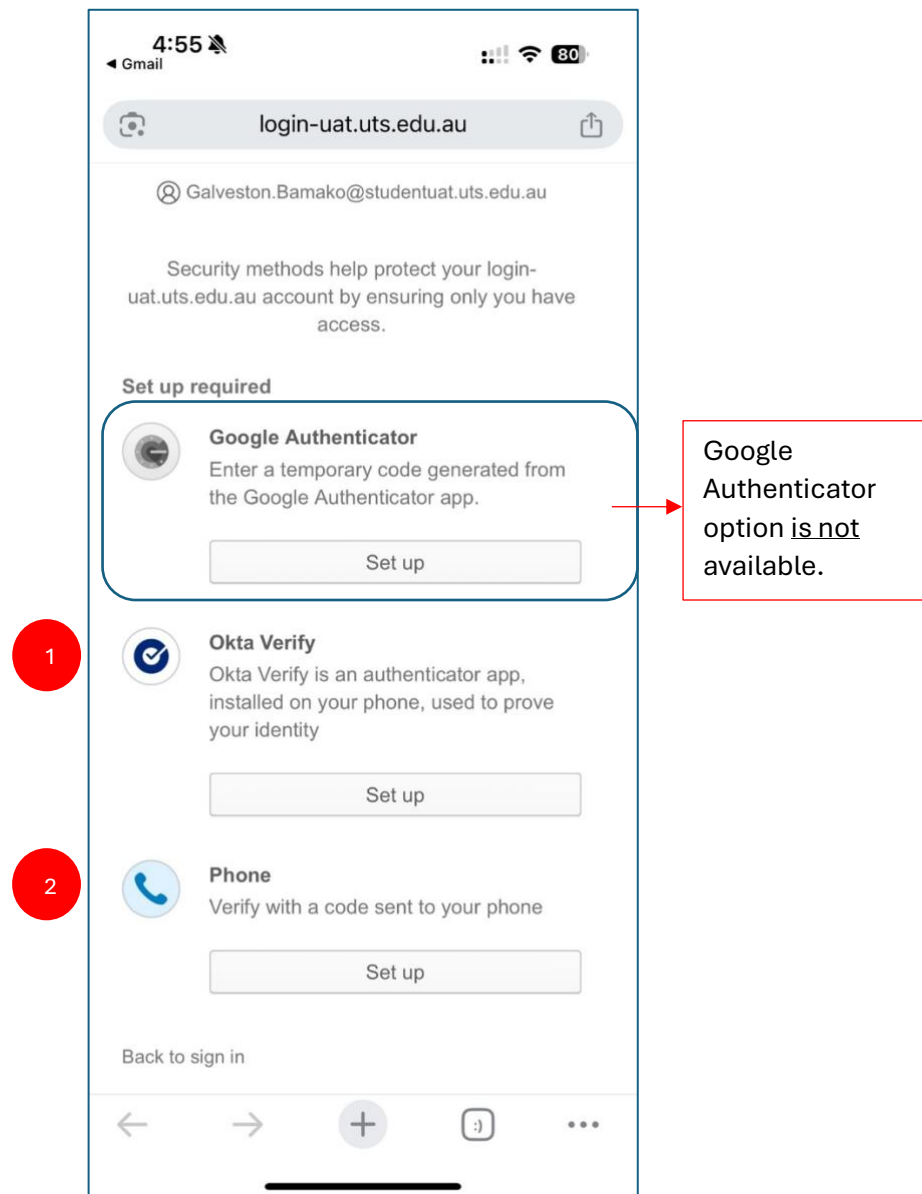
Note: You will need to set up MFA (Multifactor Authentication) to continue from here. Should you decide not to proceed further at this stage, you can sign in to <https://login.uts.edu.au> using your **UTS student email** anytime you want to continue. Your UTS student account will remain active until your Offer is valid.



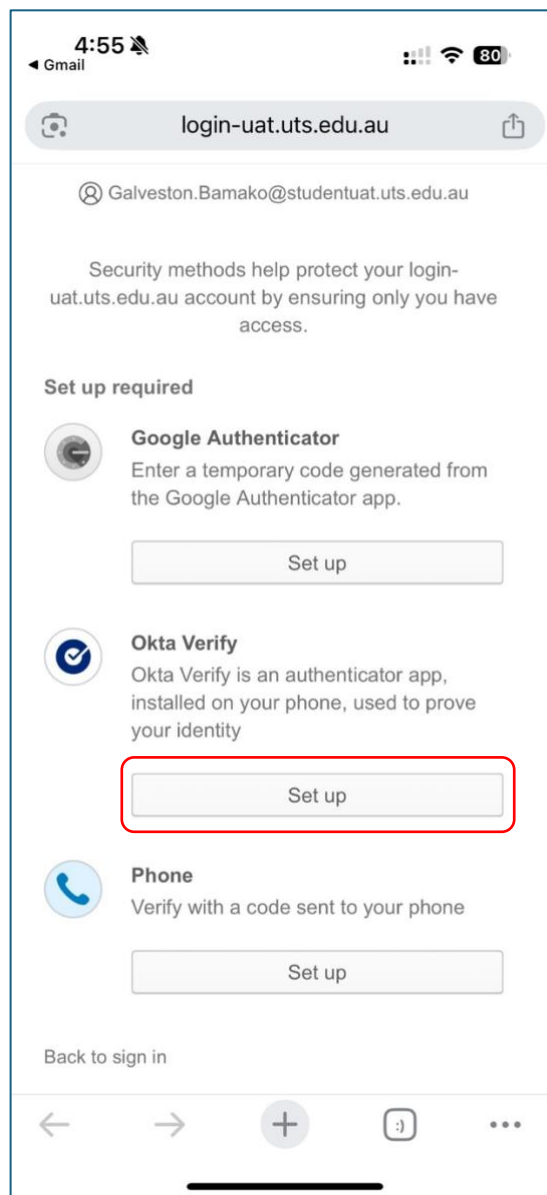
8. Setting up MFA:

8.1 Click on “**Set up**” against one of the three options shown on screen.

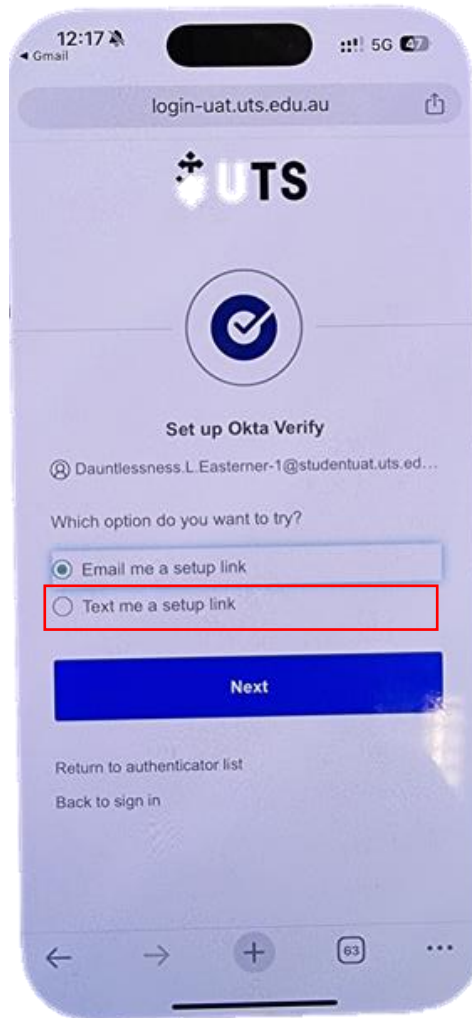
Note: The following on-screen instructions will vary depending on your chosen MFA set up method. For options 1 and 2, you will need to install the Google Authenticator or Okta Verify App on your phone. If you haven’t already, you will be prompted to install the relevant App when you select that option. For detailed instructions on how to set up MFA, refer to the MFA Set Up guide [here](#).



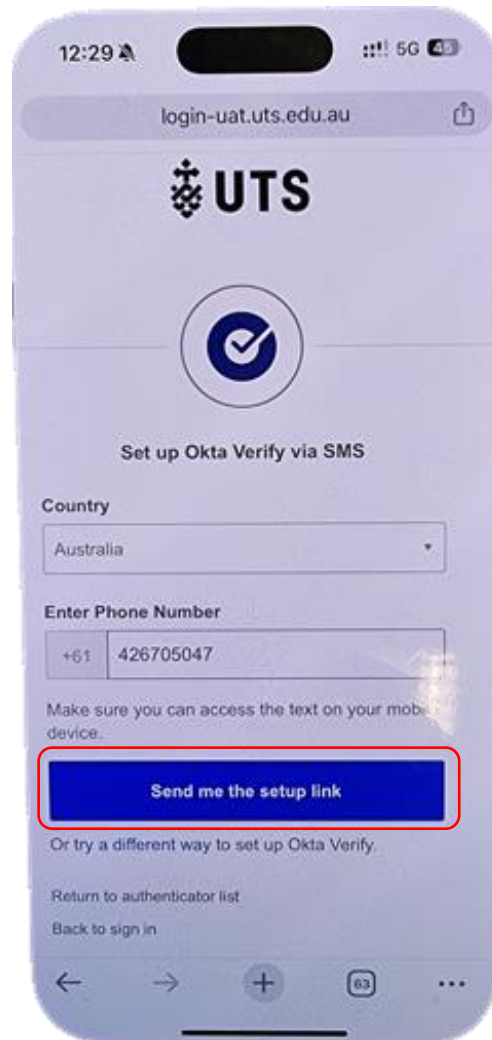
8.2 Option 1: Okta Verify



- 8.2.1 If you choose to complete the MFA setup via Okta Verify App, **do not select 'Email me a setup link'**, instead **select 'Text me a setup link'**, otherwise you will not be able to proceed further.



- 8.2.2 Select your **Country** from the drop-down options and **Enter Phone Number**. Click on **Send me the setup link** to proceed.



The screenshot shows a mobile phone screen displaying the UTS login page. The status bar at the top shows the time as 12:29, 5G signal, and 49% battery. The browser address bar shows 'login-uat.uts.edu.au'. The UTS logo is prominently displayed. Below it is a circular icon with a checkmark. The heading 'Set up Okta Verify via SMS' is centered. The 'Country' dropdown menu is set to 'Australia'. The 'Enter Phone Number' field contains '+61 426705047'. A red rectangle highlights the 'Send me the setup link' button. Below this button, there are links for 'Or try a different way to set up Okta Verify.', 'Return to authenticator list', and 'Back to sign in'.

12:29 5G 49

login-uat.uts.edu.au

UTS

Set up Okta Verify via SMS

Country

Australia

Enter Phone Number

+61 426705047

Make sure you can access the text on your mobile device.

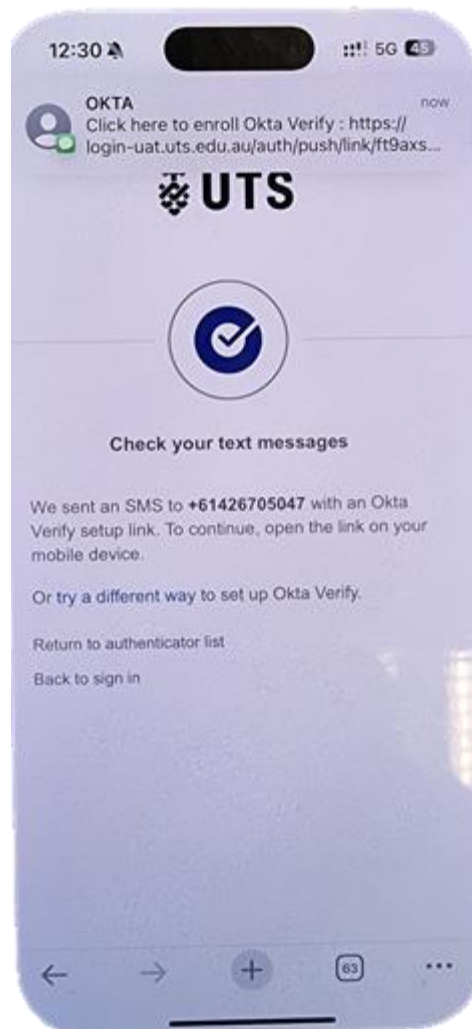
Send me the setup link

Or try a different way to set up Okta Verify.

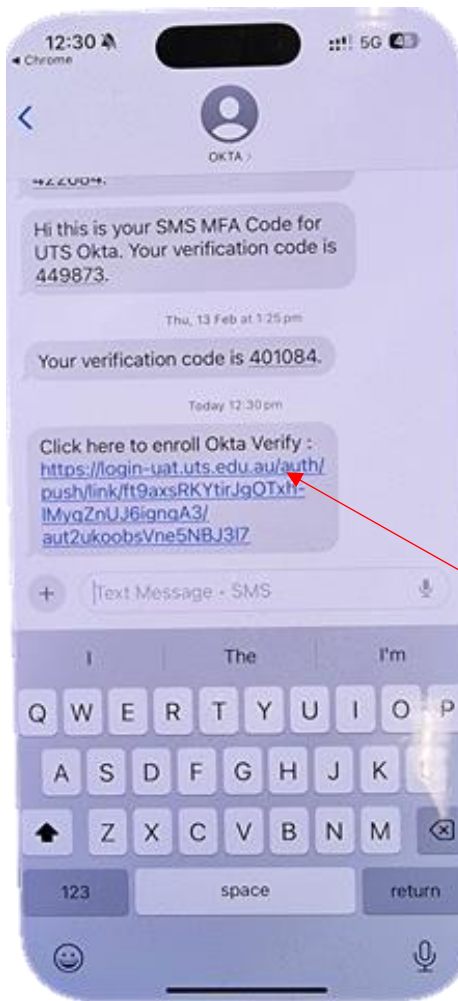
[Return to authenticator list](#)

[Back to sign in](#)

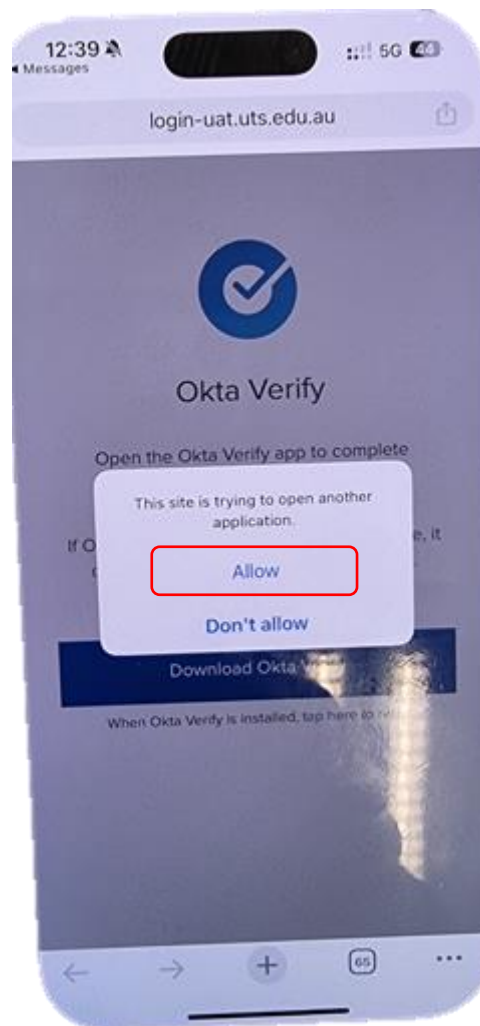
8.2.3 Follow the on-screen message. To continue, go to the SMS received from Okta.



8.2.4 Click the link to open.



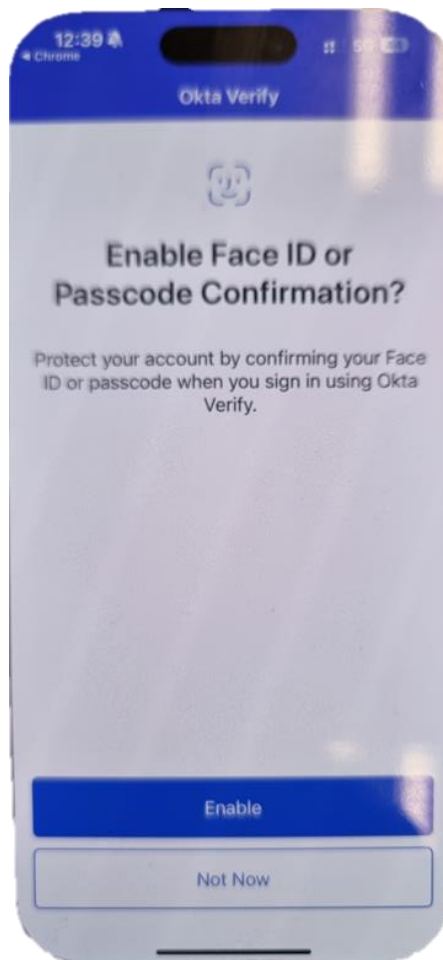
8.2.5 Click **Allow** to proceed.



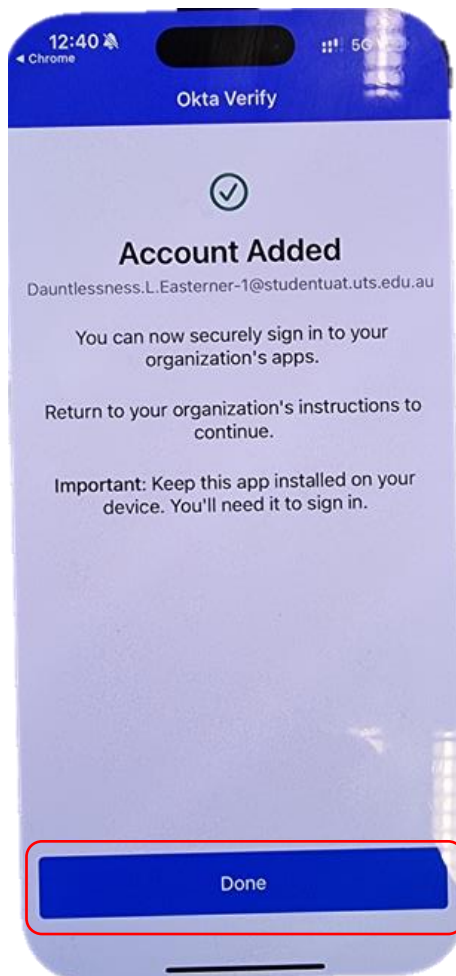
8.2.6 Click on **Get Started**



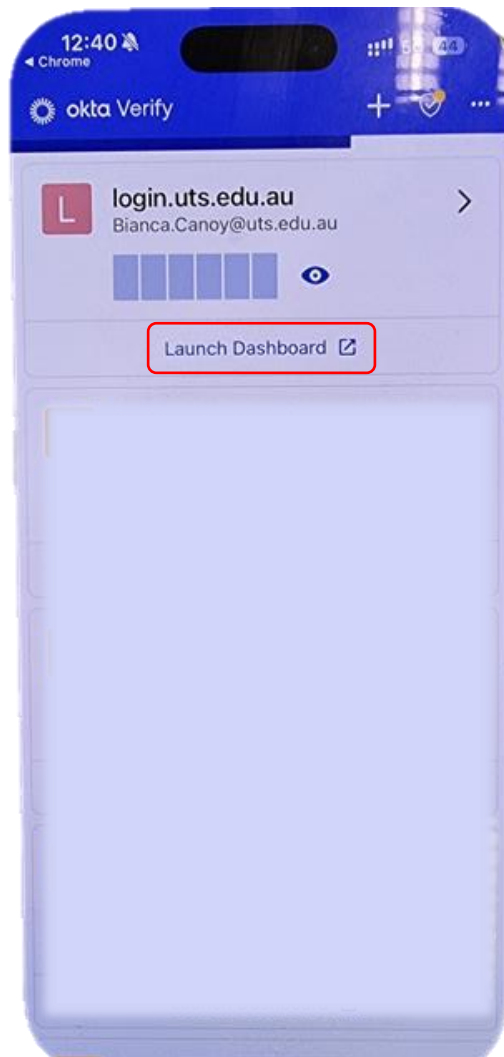
- 8.2.7 You may either choose to **Enable** Face ID or Passcode now or select **Not Now** if you choose not to do so.



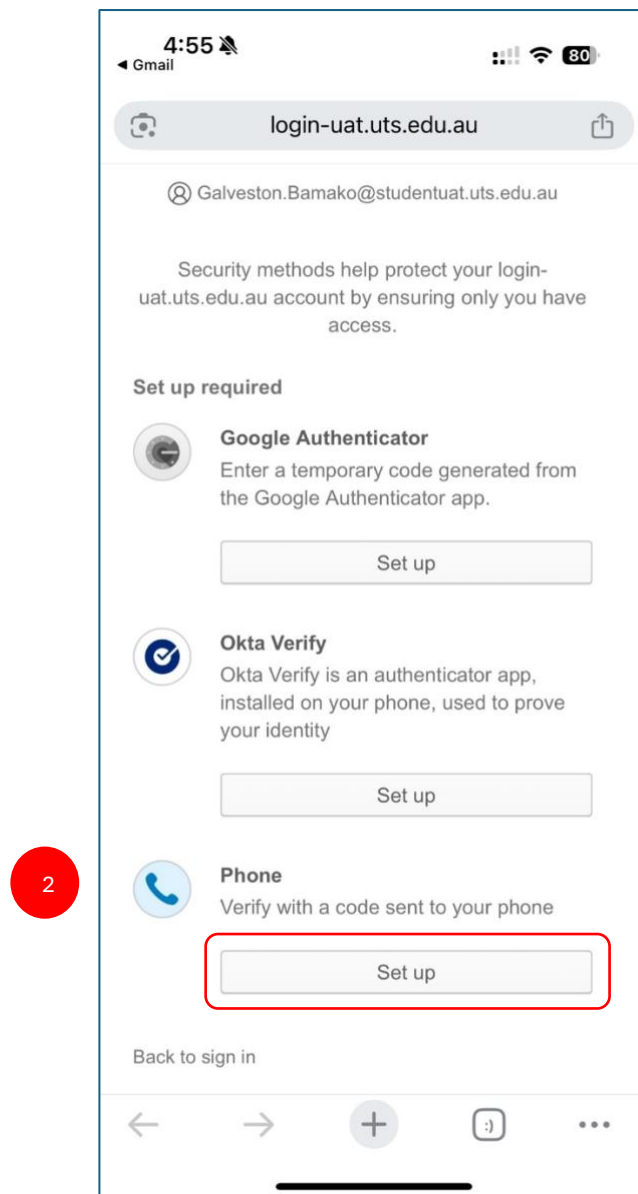
8.2.8 Click **Done** to complete the MFA set up.



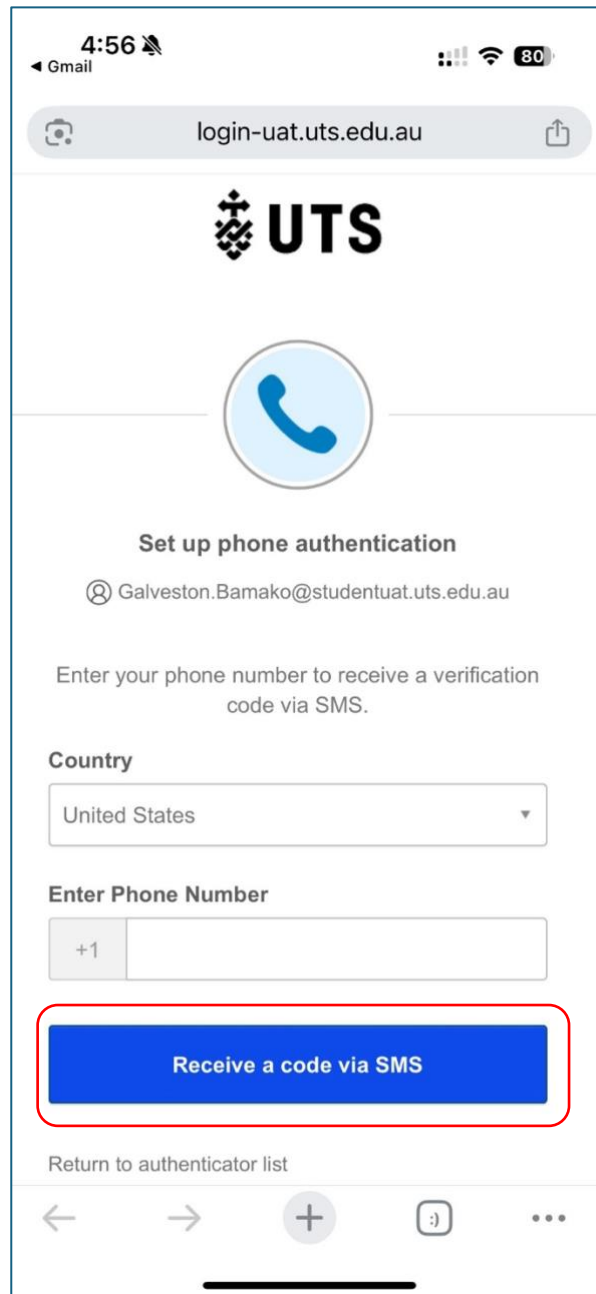
- 8.2.9 To continue to **My Student Admin (MSA) Dashboard** to accept your Offer, click on **Launch Dashboard** as highlighted here, then go to **Step 9**, to proceed.
If you are a domestic student, you may also have the option to defer your Offer via MSA.



8.3 Option 2: Phone



- 8.3.1 Select your **Country** and **Enter Phone Number** and click on **Receive a code via SMS**.




The screenshot shows a mobile browser interface for the UTS login page. At the top, the status bar shows the time 4:56, signal strength, Wi-Fi, and 80% battery. The browser address bar displays 'login-uat.uts.edu.au'. The UTS logo is centered at the top of the page. Below the logo is a circular icon with a blue telephone handset. The main heading is 'Set up phone authentication'. Underneath, the email address 'Galveston.Bamako@studentuat.uts.edu.au' is displayed. A message states: 'Enter your phone number to receive a verification code via SMS.' There are two input fields: 'Country' with a dropdown menu currently showing 'United States', and 'Enter Phone Number' with a pre-filled '+1' and an empty text box. A prominent blue button labeled 'Receive a code via SMS' is highlighted with a red rectangular border. At the bottom, there is a link 'Return to authenticator list' and a navigation bar with back, forward, and other mobile browser controls.


4:56 Gmail

login-uat.uts.edu.au

UTS



Set up phone authentication

 Galveston.Bamako@studentuat.uts.edu.au

Enter your phone number to receive a verification code via SMS.

Country

United States

Enter Phone Number

+1

Receive a code via SMS

[Return to authenticator list](#)

8.3.2 Enter the verification **Code** received from Okta via SMS and click **Sign In**.

4:56

Gmail

OKTA

Your verification code is 344579. now

UTS

Set up phone authentication

Galveston.Bamako@studentuat.uts.edu.au

A code was sent to your phone. Enter the code below to verify.
Carrier messaging charges may apply

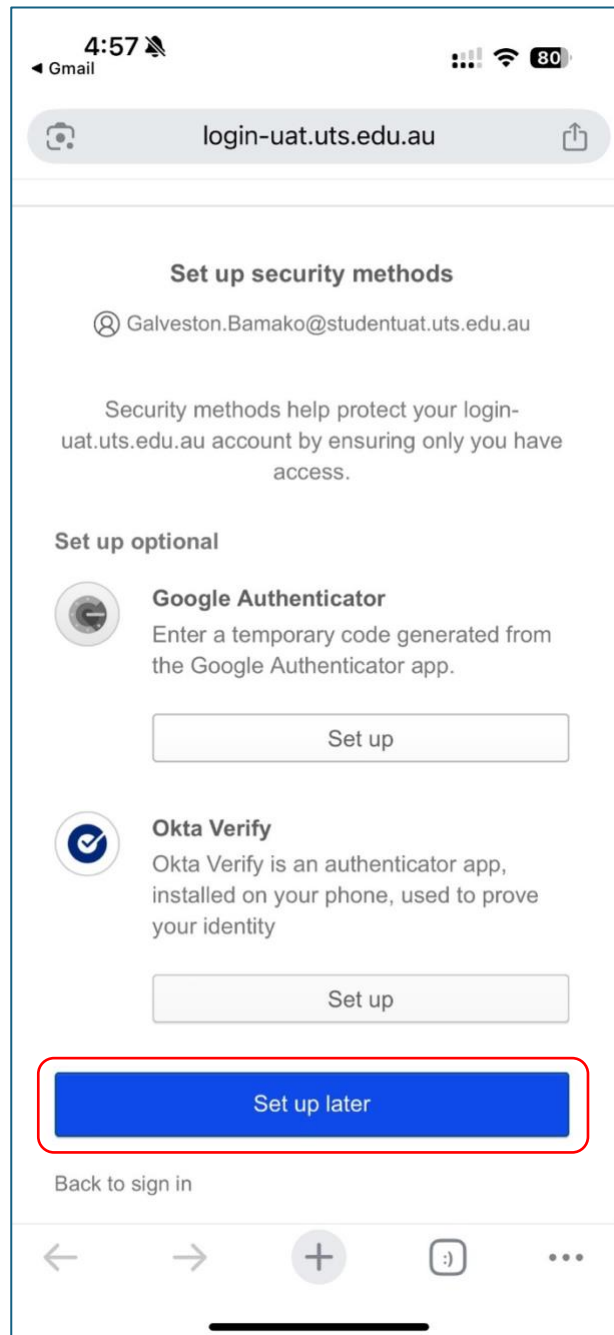
Enter Code

Sign In

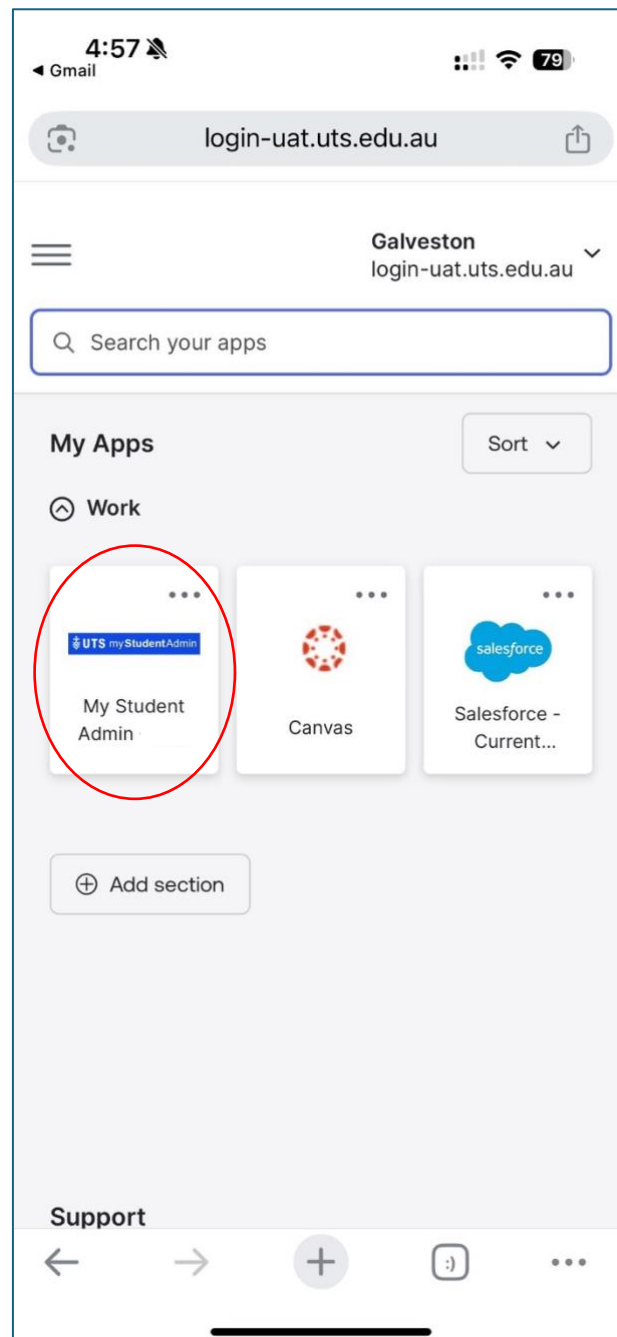
Return to authenticator list

Back to sign in

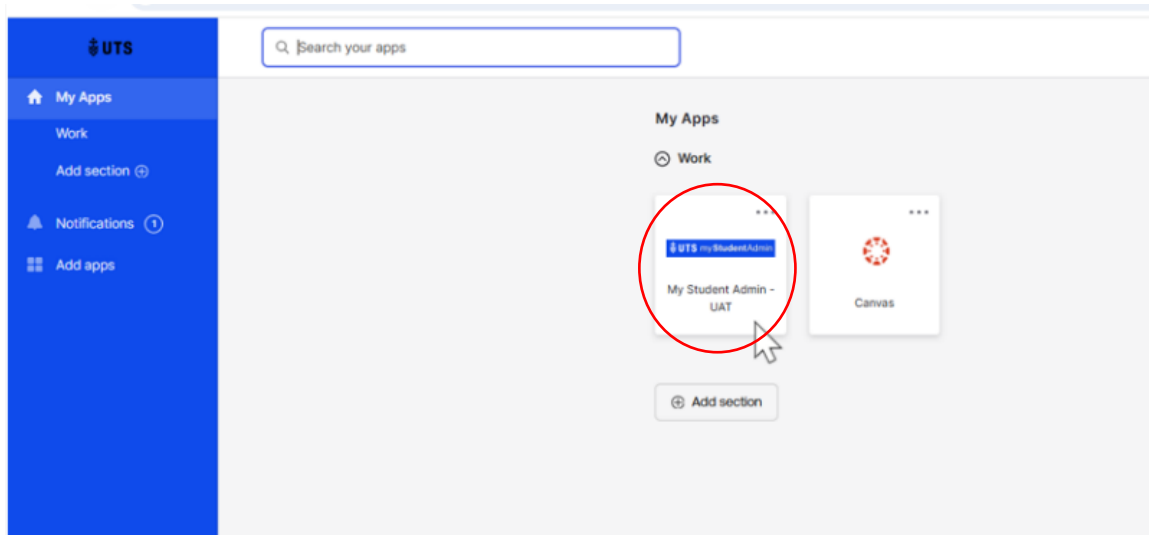
- 8.3.3 Your MFA Set up is complete. To proceed to **My Student Admin (MSA) Dashboard** to accept your Offer, click **Set up later** as highlighted here. If you are a domestic student, you may also have the option to defer your Offer via MSA.



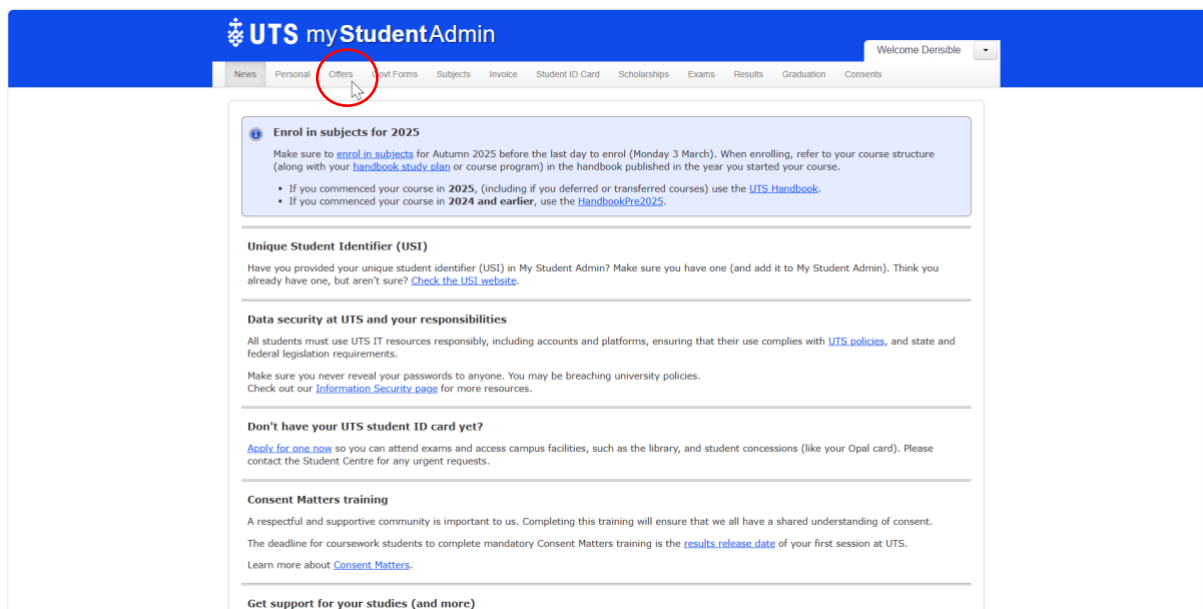
- 8.3.4 You will be able to see the **My Student Admin App** in your Dashboard as shown here. Click on **My Student Admin** to proceed to accept your Offer and go to **Step 10** to continue. If you are a domestic student, you may also have the option to defer your Offer.



9. You will be able to see your **Student Dashboard** as shown here. Click on **My Student Admin** to proceed to accept your Offer. If you are a domestic student, you may also have the option to defer your Offer.



10. Click on 'Offers' tab



11. Click on '**Start**' to proceed.

UTS myStudentAdmin Welcome Derisibe

News Personal **Offers** Govt Forms Subjects Invoice Student ID Card Scholarships Exams Results Graduation Consents

STEP 1 My Offers STEP 2 Contact Details STEP 3 Personal Details STEP 4 Government Assistance STEP 5 Enrol In Subjects STEP 6 Create Timetable

Offers

Welcome to My Student Admin!

You need to complete these enrolment steps before you can start studying at UTS.

- Accept or Defer your Offer
- Check/update contact and personal details
- Complete Commonwealth Assistance Form (if applicable)
- Enrol in subjects
- Obtain your UTS Student ID card
- Create your timetable (on-campus students only)

[Start](#)

Powered by TechnologyOne [Privacy](#) [Terms of Use](#) [Contact Us](#)

12. Select your Course and click on **Continue**.

<https://uts-uat-web.t1cloud.com/T1SMDefault/WebApps/eStudent/SM/UTSStart.aspx?r=UTS.EXT.WEB02&f=UTS.EXT.OFFRDTLS.WEB>

UTS myStudentAdmin Welcome Derisibe

News Personal **Offers** Govt Forms Subjects Invoice Student ID Card Scholarships Exams Results Graduation Consents

STEP 1 My Offers STEP 2 Contact Details STEP 3 Personal Details STEP 4 Government Assistance STEP 5 Enrol In Subjects STEP 6 Create Timetable

Offers

Select the course in which you wish to enrol at UTS and click 'Continue' to view your offer details.

Course	Title	Ver	Offer Status	Offer Lapse Date	Application Status	Year	Session	Attendance Mode	Location	Offer Has Conditions
C10242	Bachelor of Science	4	Offered	01-Apr-2025	Qualified	2025	Spring Session	Internal	City campus	No

[Back](#) [Continue](#)

Powered by TechnologyOne [Privacy](#) [Terms of Use](#) [Contact Us](#)

13. Accept/Defer your Course Offer.

Note: if you are an international student, contact your Admissions office to defer the course.

UTS myStudentAdmin

Welcome Derisibile

News Personal **Offers** Govt Forms Subjects Invoice Student ID Card Scholarships Exams Results Graduation Consents

STEP 1 My Offers STEP 2 Contact Details STEP 3 Personal Details STEP 4 Government Assistance STEP 5 Enrol in Subjects STEP 6 Create Timetable

Offers > Offer Details

Course: C10242 Bachelor of Science Ver 4

Admission Centre Course Code: 6070111 - B Sci Spr Environmental Sciences

Offer Status: Offered

Offer Lapse Date: 01/04/2025

Start Availability: 2025 Spring Session City campus, No 1 - Spring Session

Availability Start Date: 28/07/2025

Study Load: Full Time

Attendance Mode: Internal

Study Mode: Standard

Fee Liability: HECS

'Accept' to continue and enrol, or
'Defer' to accept and postpone your study for 1 year.

[Back](#) [Defer](#) [Accept](#)

Powered by TechnologyOne

[Privacy](#) [Terms of Use](#) [Contact Us](#)

14. You will receive an on- screen confirmation of your action. Below is a confirmation of an Offer being successfully accepted. If you've accepted you Offer, click on **Continue** to complete the **Steps 2 to 6** highlighted here, and follow the on-screen prompts. Congratulations! You are now officially a UTS student.

UTS myStudentAdmin

Welcome Derisibile

News Personal **Offers** Govt Forms Subjects Invoice Student ID Card Scholarships Exams Results Graduation Consents

STEP 1 My Offers STEP 2 Contact Details STEP 3 Personal Details STEP 4 Government Assistance STEP 5 Enrol in Subjects STEP 6 Create Timetable

Offers > Change Details Confirmation

✓ Your Offer for C10242 - Bachelor of Science has been accepted.

[Back](#) [Continue](#)

Powered by TechnologyOne

[Privacy](#) [Terms of Use](#) [Contact Us](#)